

VEHICLE ACCIDENTS

- Preservation of Evidence (POE) letters
- Vehicle inspections and photographs
- Hit and Run First Party Claim with contact issue – schedule vehicle inspection ASAP
- Product Liability, i.e. airbag, safety harness, brakes and/or any other issues contributed to loss
- Event Data Recorder – EDR aka vehicle black box; download data ASAP if needed
- Negligent Entrustment
- Course and Scope

SCENE INVESTIGATIONS

Vehicle Accidents:

- Canvass area for witnesses and security cameras
- Provide POE letters to business or area residents if there is a chance footage might exist
- Traffic signal phasing (must be done at a time and date very similar to the conditions when incident occurred)
- Posting flyers looking for witnesses

Premises Liability:

- Dog Bite – Contact area residents re: vicious propensities of the dog; Track down mail carrier for an interview
- Slip/Trip and Fall – Must inspect the area of incident for causation re: Lighting – Water – Carpet – Faulty Construction – Neglect

WITNESS INTERVIEWS

- Preserve statements ASAP
- Witnesses do disappear and/or forget important facts if delayed
- Lose interest if not contacted in a few days or weeks after the incident
- Must keep in touch with your witnesses once a month or so to make sure they are still available

PRODUCT LIABILITY

- Preserve evidence – preferably the product itself if still available
- Purchase same product to identify the manufacturer
- Vaping devices – preserve all parts including batteries
- Purchase same type of battery that was in the damaged device, review and evaluate its authenticity

DRONE VIDEOS/PHOTOS OF AREA OF INCIDENT

- Recommended to review your case ASAP to see if it will benefit from aerial videos and photos

FINANCIAL INVESTIGATIONS

- Review your case to see if financial investigations are warranted due to insufficient policy limits